

Process Capability Statistics for Non-Normal Distributions in R

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A (Very) Short Introduction To Quality Sciences (ISO 9001:2008)

quality

degree to which a set of inherent **characteristics** fulfils **requirements**

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management

coordinated activities to **direct** and **control**

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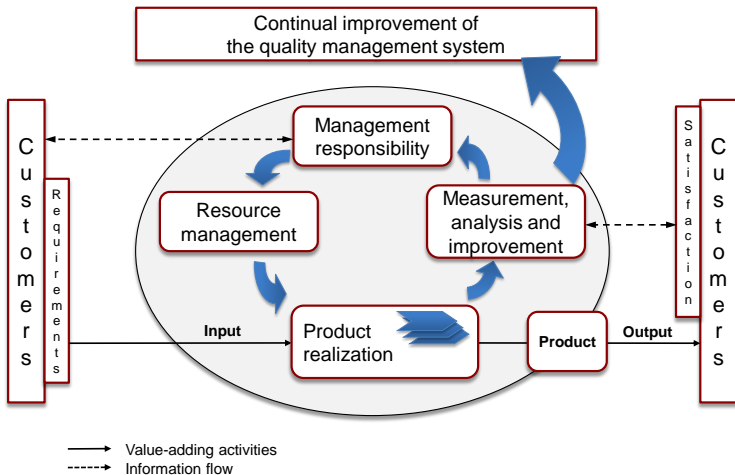
management

coordinated activities to **direct** and **control**

quality management system

to **direct** and **control** an **organization** with regard to **quality**

Process-based Quality Management System For Continual Improvement (ISO 9001:2008)



Implications

Certifications in 2009

Up to the end of December 2009, at least 1 064 785 ISO 9001 (2000 and 2008) certificates had been issued in 178 countries and economies. (ISO Survey 2009)

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8.2.4

The organization shall [...] measure the characteristics of the product to verify that product requirements have been met. [...] carried out at appropriate stages of the product realization process (ISO 9001:2008)

Capability

ISO 25514-7

Statistical methods in process management

Capability and performance

Part 4:

Process capability estimates and performance measures

Process Capability

ability of the process to realize a characteristic that will fulfill the requirements for that characteristic (ISO 25517-4) (i.e. statistical measure of inherent process variability)

Process Capability Index For Normal Distribution

histogram

plot a histogram of the data

distribution model

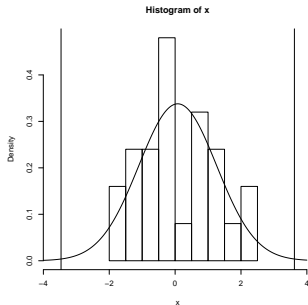
select an appropriate distribution

specification limits

identify the specification limits

process capability index

index describing process capability in relation to specified tolerance



$$C_p = \frac{USL - LSL}{Q_{0.99865} - Q_{0.00135}}$$
$$= \frac{USL - LSL}{6s_p}$$

Non-Normal Distribution

```
> x = rexp(25)
> cp(x)
```

Anderson Darling Test for normal distribution

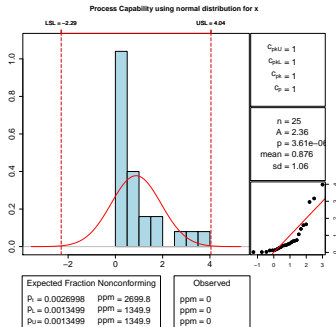
```
data: x
A = 1.8384, mean = 1.016, sd = 1.154, p-value = 7.58e-05
alternative hypothesis: true distribution is not equal to normal
```

distribution identification

- Anderson Darling Test (ISO 25517-4, p.14)
- Probability Plots (ISO 25517-4, p.16)

$$C_{pkL} = \frac{Q_{0.5} - LSL}{Q_{0.5} - Q_{0.00135}}$$

$$C_{pkU} = \frac{USL - Q_{0.5}}{Q_{0.99865} - Q_{0.5}}$$



Non-Normal Distribution | Two-Sided

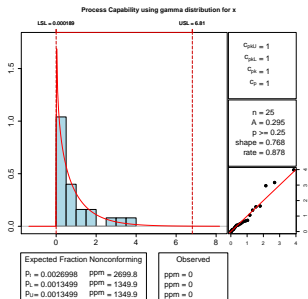
```
> cp(x, "gamma")
```

Anderson Darling Test for gamma distribution

data: x

A = 0.2947, shape = 0.768, rate = 0.878, p-value > 0.25

alternative hypothesis: true distribution is not equal to gamma



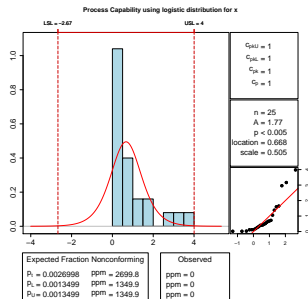
```
> cp(x, "logistic")
```

Anderson Darling Test for logistic distribution

data: x

A = 1.7745, location = 0.668, scale = 0.505, p-value <= 0.005

alternative hypothesis: true distribution is not equal to logisti



Non-Normal Distribution | Two-Sided

```
> cp(x, "exponential")
```

Anderson Darling Test for exponential distribution

data: x

A = 0.7179, rate = 1.142, p-value = 0.2511

alternative hypothesis: true distribution is not equal to exponential

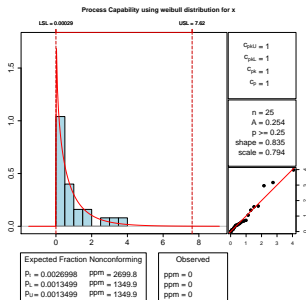
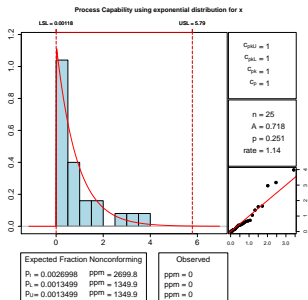
```
> cp(x, "weibull")
```

Anderson Darling Test for weibull distribution

data: x

A = 0.2539, shape = 0.835, scale = 0.794, p-value > 0.25

alternative hypothesis: true distribution is not equal to weibull



Non-Normal Distribution | One-Sided

```
> cp(x, "gamma", usl = 4)
```

Anderson Darling Test for gamma distribution

data: x

A = 0.2947, shape = 0.768, rate = 0.878, p-value > 0.25

alternative hypothesis: true distribution is not equal to gamma

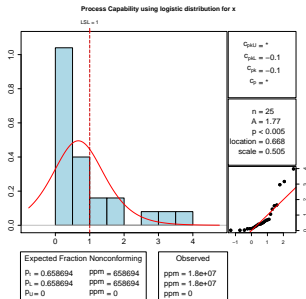
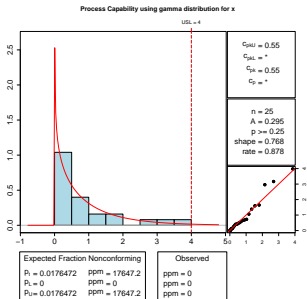
```
> cp(x, "logistic", lsl = 1)
```

Anderson Darling Test for logistic distribution

data: x

A = 1.7745, location = 0.668, scale = 0.505, p-value <= 0.005

alternative hypothesis: true distribution is not equal to logisti



Data in subgroups

```
> x1 = c(rnorm(5, 11), rnorm(5, 12), rnorm(5, 10))
> group = c(rep(1, 5), rep(2, 5), rep(3, 5))
> cp(x1, grouping = group, lsl = 7, usl = 12)
```

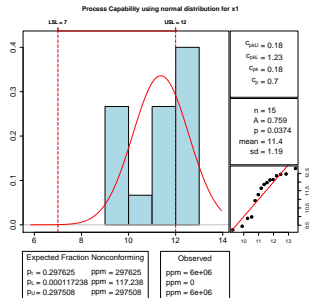
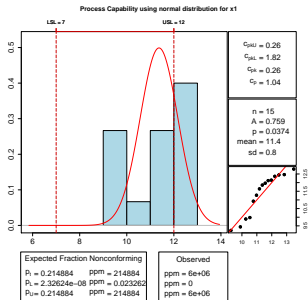
Anderson Darling Test for normal distribution

data: x1
 A = 0.5594, mean = 11.598, sd = 0.827, p-value = 0.1219
 alternative hypothesis: true distribution is not equal to normal

```
> cp(x1, lsl = 7, usl = 12)
```

Anderson Darling Test for normal distribution

data: x1
 A = 0.7587, mean = 11.369, sd = 1.188, p-value = 0.03743
 alternative hypothesis: true distribution is not equal to normal



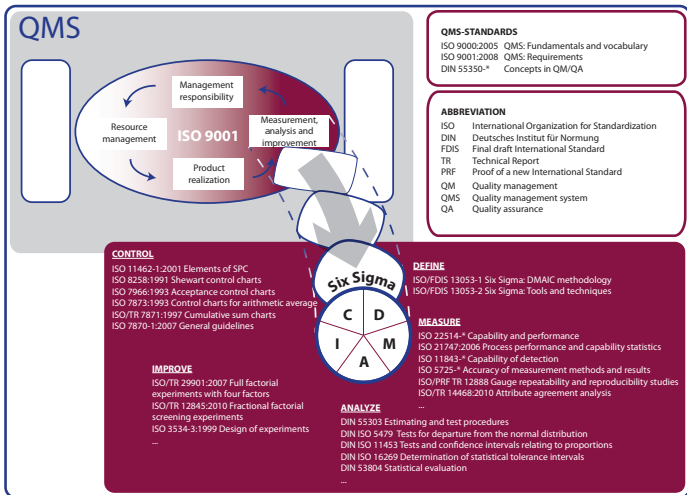
Process Capability Indices

process capability index

index describing process capability in relation to specified tolerance

- represents the capability of a process in a single number
- is used to assess and communicate the capability of internal/external suppliers
- is used to calculate the upper, lower and total **fraction non-conforming** (2.12, 2.13, 2.14)

Process Capability and Six Sigma



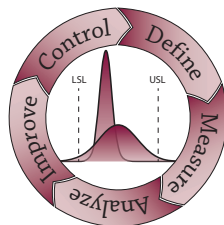
Summary

What is still missing

- direct calculation of p-Values
- calculation of confidence intervals
- three parameter weibull, loglogistic and gamma distribution

The process capability function is part of the comprehensive Six Sigma **qualityTools** package which contains easy to use methods associated with the different phases of the DMAIC Cycle.

<http://www.r-sixsigma.org>



References

- ISO/TR 22514-4 (2007) Statistical methods in process management - capability and performance - part 4: process capability estimates and performance, Norm.
- ISO 9001 (2008) Quality management systems - Requirements, Norm.
- The ISO-Survey of certifications 2009, 18th ed
- R. B. D'Agostino and M. A. Stephens (1986) Goodness-Of-fit techniques, M. Dekker, New York.
- Roth, T.; Herrmann Joachim: Teaching Statistics in Quality Science using the R-Package qualityTools.
<http://user2010.org/slides/Roth+Herrmann.pdf> (useR! 2010 Conference)
- Roth, T. (2010). qualityTools: Statistical Methods for Quality Science. <http://www.r-qualitytools.org>