

The Bullwhip Effect under a generalized demand process: an R implementation.

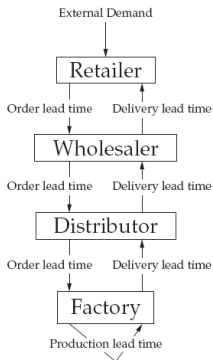
Marlene Marchena

`marchenamarlene@gmail.com`

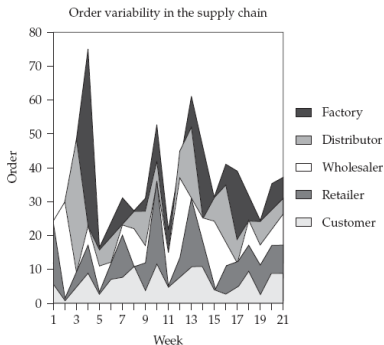
Department of Electrical Engineering
Pontifical Catholic University of Rio de Janeiro - Brazil.

The Bullwhip Effect (BE)

Definition: The BE is the increase of the demand variability as one moves up the supply chain.



The supply chain.



The increase in variability in the supply chain.

Quantifying the BE

A common index used to measure the BE is:

$$M = \frac{\text{Var}(q_t)}{\text{Var}(d_t)}$$

- $M = 1$, there is no variance amplification.
- $M > 1$, the BE is present.
- $M < 1$, smoothing scenario.

The model

Inventory model

- Two stage supply chain
- Single item with no fixed cost
- OUT replenishment policy
- MMSE as forecast method

Define:

d_t : demand

L : lead time

$$y_t = \hat{D}_t^L + z\hat{\sigma}_t^L$$

$$z: \Phi^{-1}(\alpha)$$

$$SSLT = z\hat{\sigma}_t^L$$

q_t : order quantity

α : the desired SL

$$\hat{D}_t^L = \sum_{\tau=1}^L \hat{d}_{t+\tau}$$

$$\hat{\sigma}_t^L = \sqrt{\text{Var}(D_t^L - \hat{D}_t^L)}$$

$$SS = z\sigma_d\sqrt{L}$$

$$q_t = y_t - (y_{t-1} - d_t) = (\hat{D}_t^L - \hat{D}_{t-1}^L) + z(\hat{\sigma}_t^L - \hat{\sigma}_{t-1}^L) + d_t$$

The model

- Demand model, ARMA(p,q)

$$d_t = \mu + \phi_1 d_{t-1} + \cdots + \phi_p d_{t-p} + \epsilon_t + \theta_1 \epsilon_{t-1} + \cdots + \theta_q \epsilon_{t-q}$$

$$\Phi_p(B)d_t = \mu + \Theta_q(B)\epsilon_t$$

$$\Phi_p(B) = 1 - \phi_1 B - \phi_2 B^2 - \cdots - \phi_p B^p$$

$$\Theta_q(B) = 1 + \theta_1 B + \theta_2 B^2 + \cdots + \theta_q B^q$$

Infinite MA representation of the demand

$$\Phi_p(B)d_t = \mu + \Theta_q(B)\epsilon_t$$

$$d_t = \mu_d + \frac{\Theta_q(B)}{\Phi_p(B)}\epsilon_t = \mu_d + \Psi(B)\epsilon_t$$

where

$$\mu_d = \mu / (1 - \phi_1 - \dots - \phi_p) \text{ and } \Psi(B) = 1 + \psi_1 B + \psi_2 B^2 + \dots$$

Recursively calculation

$$\psi_j = \sum_{i=1}^p \phi_i \psi_{j-i} \theta_j$$

$$\psi_0 = 1, \psi_j = 0, \text{ for } j < 0$$

Zhang's (2004) results

The bullwhip effect measure is given by:

$$M = \frac{\text{Var}(q_t)}{\text{Var}(d_t)} = 1 + \frac{2 \sum_{i=0}^L \sum_{j=i+1}^L \psi_i \psi_j}{\sum_{j=0}^{\infty} \psi_j^2}$$

which implies that there is a bullwhip effect if and only if

$$\sum_{i=0}^L \sum_{j=i+1}^L \psi_i \psi_j > 0$$

Increasing lead-time exacerbates bullwhip effect if

$$\psi_{L+1} \sum_{j=0}^L \psi_j > 0$$

AR(1) case

The AR(1) demand process is described as follow:

$$d_t = \mu + \phi d_{t-1} + \epsilon_t, \quad |\phi| < 1$$

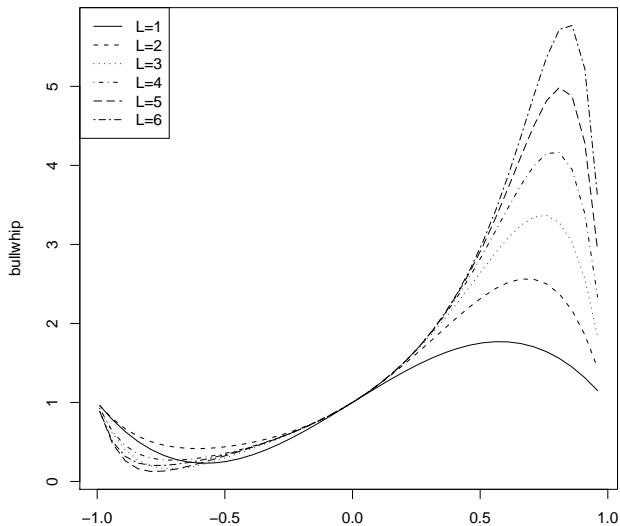
Results:

$$\psi_j = \phi^j, \text{ for } j = 0, 1, 2, \dots$$

$$M = 1 + \frac{2\phi(1 - \phi^L)(1 - \phi^{L+1})}{1 - \phi}$$

There is a bullwhip effect if and only if $\phi > 0$.

Figure 1: Relationship between the bullwhip effect and demand autocorrelation



An R implementation: SCperf

Description: Computes the BE and other SC performance variables.

Usage: `SCperf(ar, ma, L, SL)`

Arguments:

- *ar*: a vector of *AR* parameters,
- *ma*: a vector of *MA* parameters,
- *L*: is the LT plus the review period which is equal to one,
- *SL*: service level, 0.95 by default.

Example:

```
> SCperf(0.95, 0.1, 2, 0.99)
```

| bullwhip | VarD | VarLT | SS | SSLT | z |
|----------|---------|--------|---------|--------|--------|
| 1.5029 | 12.3077 | 5.2025 | 11.5419 | 5.3062 | 2.3264 |

Table1: BE, SS and SSLT generated by SCperf(0.95,0.4,L,0.95)

| L | Bullwhip | SS | SSLT |
|----|----------|--------|--------|
| 1 | 1.13711 | 7.299 | 1.645 |
| 2 | 1.44321 | 10.323 | 4.201 |
| 3 | 1.89270 | 12.643 | 7.304 |
| 4 | 2.46294 | 14.598 | 10.817 |
| 5 | 3.13393 | 16.322 | 14.652 |
| 6 | 3.88802 | 17.879 | 18.745 |
| 7 | 4.70970 | 19.312 | 23.048 |
| 8 | 5.58531 | 20.645 | 27.522 |
| 9 | 6.50289 | 21.898 | 32.137 |
| 10 | 7.45199 | 23.082 | 36.867 |

Table 2: SS and SSLT generated by SCperf(0.95,0.4,L,SL)

| SL | L=1 | | L=2 | | L=3 | |
|------|--------|-------|--------|-------|--------|--------|
| | SS | SSLT | SS | SSLT | SS | SSLT |
| 0.90 | 5.687 | 1.282 | 8.043 | 3.273 | 9.850 | 5.691 |
| 0.91 | 5.950 | 1.341 | 8.414 | 3.424 | 10.305 | 5.954 |
| 0.92 | 6.235 | 1.405 | 8.818 | 3.588 | 10.800 | 6.239 |
| 0.93 | 6.549 | 1.476 | 9.262 | 3.769 | 11.343 | 6.553 |
| 0.94 | 6.899 | 1.555 | 9.757 | 3.971 | 11.950 | 6.904 |
| 0.95 | 7.299 | 1.645 | 10.323 | 4.201 | 12.643 | 7.304 |
| 0.96 | 7.769 | 1.751 | 10.987 | 4.471 | 13.456 | 7.774 |
| 0.97 | 8.346 | 1.881 | 11.803 | 4.803 | 14.456 | 8.352 |
| 0.98 | 9.114 | 2.054 | 12.889 | 5.245 | 15.785 | 9.120 |
| 0.99 | 10.323 | 2.326 | 14.599 | 5.941 | 17.881 | 10.330 |

Conclusions

- `SCperf` overcomes the difficulty of calculate the BE thanks to the help of `ARMAtoMA` function.
- The use of `SCperf` makes possible to get accurate estimations of the BE and other SC performance variables.
- For certain types of demand processes the use of MMSE leads to significant reduction in the safety stock level.
- `SCperf` leads to a simple but powerful tool which can be helpful for the study of SCM research problems.
- `SCperf` might be used to complement other managerial support decision tools.

References:

- Truong, D., Huynh, T., and Yeong-Dae, K., 2008. *A measure of the bullwhip effect in supply chains with a mixed autoregressive moving average demand process*. European Journal of Operational Research 187, 243-256.
- Zhang, X., 2004a. *The impact of forecasting methods on the bullwhip effect*. International Journal of Production Economics Vol 88 No 1, 15-27.
- Zhang, X., 2004b. Evolution of ARMA demand in supply chains. Manufacturing and Services Operations Management 6 (2), 195-198.