

R for the Masses: Lessons learnt from delivering R training courses

Richard Pugh, Matt Aldridge – *Mango Solutions*

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Abstract

Over the last 5 years, Mango have delivered R and S training courses to approximately 1,100 people at organizations around the world. To ensure the standard of training material is of the highest quality, regular reviews are held based on feedback and lessons learnt from the courses delivered.

This presentation describes the manner in which our training package has evolved based on the experience of Mango trainers and feedback from course attendees. We will also present our view on how a complex software language such as R is best taught, including the use of Mango *tip sheets* and continued support beyond the training period. We will also discuss the challenges of training non-statistical end users in languages like R.